

## TERMS AND CONDITIONS

### General Information

- Pulhams Coaches of Bourton-on-the-Water supply the coaches for our day trips.
- Food and drink during our outings will be at your own expense unless otherwise stated.
- Please let us know of any mobility or other requirements.

### Coach Arrivals and Departures

- The coach pick-up points and departure times from Cheltenham for each day trip will vary according to the route we take to our destination; these will be advertised in the newsletter and on the website.
- Our pick-up points are chosen to prevent people waiting around for too long and to get us on our journey as quickly as possible.
- During each trip we will let you know about further coach meeting points and departure times.
- People taking part in an outing are requested to arrive at the arranged pick-up point before the stated departure time so that we can leave promptly. If anyone is missing, the coach will wait for 10 minutes before continuing the tour. We will make every effort to find a missing person, so please make sure that your home phone and/or mobile phone number is on the booking form and if you find you are unexpectedly delayed please contact your tour leader as soon as possible.
- All our outings are very carefully planned and we endeavour to reach our destination within the time specified. However we cannot be held liable for inconvenience or loss caused by breakdown, traffic congestion or other delays outside our control.
- Often all the seats on a coach will be filled, so we do ask that single members share seats so that couples can sit together.

### Refunds

- If you cannot attend an event please let the booking team know as soon as possible so your name can be taken off the list.
- For Trips: cancellations up to 4 weeks beforehand will receive a full refund. Cancellations 2 to 4 weeks beforehand will receive a 50% refund\*. Cancellations less than 2 weeks beforehand will receive no refund\*. \* However, if there is a waiting list on trips and the team is able to re-sell the ticket a full refund will be given.
- For Talks: if there is a waiting list and the ticket can be re-sold then a full refund will be given. Otherwise there will be no refund.

## TALKS/EVENTS BOOKING FORM

Please book using one of the following options:

- **On-line** bookings with a debit or credit card, or Paypal account, can be made at <https://www.friendsofthewilson.org.uk/events/>. Alternatively you may reserve your place, select the 'off-line' payment option and pay by bank transfer or cheque.
- **Bank transfer** - please email [events@friendsofthewilson.org.uk](mailto:events@friendsofthewilson.org.uk) and wait for confirmation that places are available before arranging your bank transfer.
- **Cheque** - please complete a booking form and post it with your cheque.

Places are not confirmed until payment is received.

Bank transfers should be made to [30-91-87 0005816](https://www.friendsofthewilson.org.uk/30-91-87-0005816). The reference must include your surname plus as much of the event title as will fit, for example SMITH Wightwick.

Please make cheques payable to Friends of The Wilson and send with a SAE or clearly written email address to **Mrs Alison Pascoe, 77 Naunton Lane, Cheltenham, GL53 7AZ.**

For any queries please phone Alison on 01242 519413.

Name	
Telephone number	
Names of attendees if booking for more than one person	
Email address (or send a stamped addressed envelope)	
Special requirements (dietary/mobility)	

I acknowledge the Terms and Conditions

	Talk/Visit	How many	Ticket price each	Total cost £
Talk 173	Monday 30 September Leonardo da Vinci - Nick Nelson		£10	
Talk 174	Monday 28 October Ernest Gimson and the impact of the Cotswolds - Mary Greensted		£10	
Talk 175	Monday 4 November Ruskin and Venice - Adrian Barlow		£10	
Talk 176	Monday 27 January 2020 Music of the Arts and Crafts Movement - Tim Porter		£10	
	<b>TOTAL CHEQUE</b>			

### FOR USE BY THE ORGANISER

Thank you for your application. I have been able to allocate you \_\_\_\_ places on events \_\_\_\_\_.

I have been unable to allocate you \_\_\_\_ places on events \_\_\_\_\_ and am therefore returning your payment.

## TRIPS BOOKING FORM

Please book using one of the following options:

- **On-line** bookings with a debit or credit card, or Paypal account, can be made at <https://www.friendsofthewilson.org.uk/events/>. Alternatively you may reserve your place, select the 'off-line' payment option and pay by bank transfer or cheque.
- **Bank transfer** - please email [events@friendsofthewilson.org.uk](mailto:events@friendsofthewilson.org.uk) and wait for confirmation that places are available before arranging your bank transfer.
- **Cheque** - please complete a booking form and post it with your cheque.

Places are not confirmed until payment is received.

Bank transfers should be made to [30-91-87 0005816](https://www.bankofengland.co.uk/press/2016/03/30-91-87-0005816). The reference must include your surname plus as much of the event title as will fit, for example SMITH Wightwick.

Please make cheques payable to Friends of The Wilson and send with a SAE or clearly written email address to **Martha Alleguen, 7 Sydenham Road South, Cheltenham GL52 6EF.**

For any queries please phone Martha on 01242 526601.

Name	
Home/mobile phone number	
Names of attendees if booking for more than one person	
Email address (or send a stamped addressed envelope)	
Special requirements (dietary/mobility)	

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Visit	Coach pickup	How many	Ticket price each	Total cost £
Tuesday 8 October Cathedral, Cake and Chapel: A Visit to Winchester & Burghclere			£38 (NT member)	
Tuesday 8 October Cathedral, Cake and Chapel: A Visit to Winchester & Burghclere			£46 (non-NT member)	
Thursday 5 December Christmas Lunch and Theatre Performance <b>**Please enter your menu choices on the next page**</b>			£35	
<b>TOTAL CHEQUE</b>				

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Thank you for your application. I have been able to allocate you \_\_\_\_ places on events \_\_\_\_\_.

I have been unable to allocate you \_\_\_\_ places on events \_\_\_\_\_ and am therefore returning your payment.

## Christmas Event - Menu Choices

If you are going to the Christmas event on Thursday 5 December, please let us know your choice of:

Starter: .....

Main: .....

Dessert: .....