

## TERMS AND CONDITIONS

### General Information

- Pulhams Coaches of Bourton-on-the-Water supply the coaches for our day trips.
- Food and drink during our outings will be at your own expense unless otherwise stated.
- Please let us know of any mobility or other requirements.

### Coach Arrivals and Departures

- The coach pick-up points and departure times from Cheltenham for each day trip will vary according to the route we take to our destination; these will be advertised in the newsletter and on the website.
- Our pick-up points are chosen to prevent people waiting around for too long and to get us on our journey as quickly as possible.
- During each trip we will let you know about further coach meeting points and departure times.
- People taking part in an outing are requested to arrive at the arranged pick-up point before the stated departure time so that we can leave promptly. If anyone is missing, the coach will wait for 10 minutes before continuing the tour. We will make every effort to find a missing person, so please make sure that your home phone and/or mobile phone number is on the booking form and if you find you are unexpectedly delayed please contact your tour leader as soon as possible.
- All our outings are very carefully planned and we endeavour to reach our destination within the time specified. However we cannot be held liable for inconvenience or loss caused by breakdown, traffic congestion or other delays outside our control.
- Often all the seats on a coach will be filled, so we do ask that single members share seats so that couples can sit together.

### Refunds

- If you cannot attend an event please let the booking team know as soon as possible so your name can be taken off the list.
- For Trips: cancellations up to 4 weeks beforehand will receive a full refund. Cancellations 3 to 4 weeks beforehand will receive a 50% refund\*. Cancellations less than 3 weeks beforehand will receive no refund\*. \* However, if there is a waiting list on trips and the team is able to re-sell the ticket a full refund will be given.
- For Talks: if there is a waiting list and the ticket can be re-sold then a full refund will be given. Otherwise there will be no refund.

## BOOKING FORM

**Our preference is for online booking by visiting our Events webpage at [www.friendsofthewilson.org.uk/events/](http://www.friendsofthewilson.org.uk/events/)**

1. You can pay by credit or debit card, as well as by PayPal, using the PayPal option (default). If there are spaces available this will automatically confirm your booking if the payment is accepted.
2. If you want to pay by cheque select the **Off-line** option from the payment methods but please send your cheque as soon as possible as your booking will not be confirmed until we have received the payment.
3. If you **really** don't like filling in forms on-screen you can print this page and post it with a cheque payable to Friends of The Wilson and send it with a sae or clearly written email address to **Mrs Alison Pascoe, 77 Naunton Lane, Cheltenham, GL53 7AZ.**

For any queries please phone Alison on 01242 519413.

Name	
Home/mobile phone number	
Names of attendees if booking for more than one person	
Email address (or send a stamped addressed envelope)	
Special requirements (dietary/mobility)	

I acknowledge the Terms and Conditions

	Coach pickup	How many	Ticket price each	Total cost £
Wednesday 12 June Exploring Art and Hidden Treasures in Gloucestershire with PJ Crook			£30	
Wednesday 10 July Discovering more about Wightwick Manor with Adrian Barlow			£32 (NT member)	
Wednesday 10 July Discovering more about Wightwick Manor with Adrian Barlow			£43 (non NT member)	
Friday 19 July Fake or Genuine? - Friends' Summer Lunch at Chorley's Auctioneers			£22 (with coach)	
Friday 19 July Fake or Genuine? - Friends' Summer Lunch at Chorley's Auctioneers			£15.50 (without coach)	
Friday 6 September Winterbourne House and Gardens and The Barber Institute of Fine Art, Birmingham			£32	
<b>TOTAL CHEQUE</b>				



