

## TERMS AND CONDITIONS

### General Information

- Pulhams Coaches of Bourton-on-the-Water supply the coaches for our day trips.
- Food and drink during our outings will be at your own expense unless otherwise stated.
- Please let us know of any mobility or other requirements.

### Coach Arrivals and Departures

- The coach pick-up points and departure times from Cheltenham for each day trip will vary according to the route we take to our destination; these will be advertised in the newsletter and on the website.
- Our pick-up points are chosen to prevent people waiting around for too long and to get us on our journey as quickly as possible.
- During each trip we will let you know about further coach meeting points and departure times.
- People taking part in an outing are requested to arrive at the arranged pick-up point before the stated departure time so that we can leave promptly. If anyone is missing, the coach will wait for 10 minutes before continuing the tour. We will make every effort to find a missing person, so please make sure that your home phone and/or mobile phone number is on the booking form and if you find you are unexpectedly delayed please contact your tour leader as soon as possible.
- All our outings are very carefully planned and we endeavour to reach our destination within the time specified. However we cannot be held liable for inconvenience or loss caused by breakdown, traffic congestion or other delays outside our control.
- Often all the seats on a coach will be filled, so we do ask that single members share seats so that couples can sit together.

### Refunds

- If you cannot attend an event please let the booking team know as soon as possible so your name can be taken off the list.
- For Trips: cancellations up to 4 weeks beforehand will receive a full refund. Cancellations 2 to 4 weeks beforehand will receive a 50% refund\*. Cancellations less than 2 weeks beforehand will receive no refund\*. \* However, if there is a waiting list on trips and the team is able to re-sell the ticket a full refund will be given.
- For Talks: if there is a waiting list and the ticket can be re-sold then a full refund will be given. Otherwise there will be no refund.

## TALKS/EVENTS BOOKING FORM

**Our preference is for online booking by visiting our Events webpage at [www.friendsofthewilson.org.uk/events/](http://www.friendsofthewilson.org.uk/events/)**

1. You can pay by credit or debit card, as well as by PayPal, using the PayPal option (default). If there are spaces available this will automatically confirm your booking if the payment is accepted.
2. If you want to pay by cheque select the **Off-line** option from the payment methods but please send your cheque as soon as possible as your booking will not be confirmed until we have received the payment.
3. If you **really** don't like filling in forms on-screen you can print this page and post it with a cheque payable to Friends of The Wilson and send it with a sae or clearly written email address to **Mrs Alison Pascoe, 77 Naunton Lane, Cheltenham, GL53 7AZ.**

For any queries please phone Alison on 01242 519413.

Name	
Telephone number	
Names of attendees if booking for more than one person	
Email address (or send a stamped addressed envelope)	
Special requirements (dietary/mobility)	

I acknowledge the Terms and Conditions

	Talk/Visit	How many	Ticket price each	Total cost £
Talk 169	Tuesday 18 September A Brief History of Cheltenham told through its Festivals – Edward Gillespie		£15 (lunch & talk)	
Talk 169	Tuesday 18 September A Brief History of Cheltenham told through its Festivals – Edward Gillespie		£8 (talk only)	
Talk 170	Monday 22 October Espying Heaven: the Stained Glass art of Charles Eamer Kempe - Adrian Barlow		£15 (lunch & talk)	
Talk 170	Monday 22 October Espying Heaven: the Stained Glass art of Charles Eamer Kempe - Adrian Barlow		£8 (talk only)	
Event	Thursday 29 November The Art of Wine Tasting – Friends' Christmas Event at The New Club		£22	
	<b>TOTAL CHEQUE</b>			

### FOR USE BY THE ORGANISER

Thank you for your application. I have been able to allocate you \_\_\_\_ places on events \_\_\_\_\_.

I have been unable to allocate you \_\_\_\_ places on events \_\_\_\_\_ and am therefore returning your payment.

## TRIPS BOOKING FORM

**Our preference is for online booking by visiting our Events webpage at [www.friendsofthewilson.org.uk/events/](http://www.friendsofthewilson.org.uk/events/)**

1. You can pay by credit or debit card, as well as by PayPal, using the PayPal option (default). If there are spaces available this will automatically confirm your booking if the payment is accepted.
2. If you want to pay by cheque select the **Off-line** option from the payment methods but please send your cheque as soon as possible as your booking will not be confirmed until we have received the payment.
3. If you **really** don't like filling in forms on-screen you can print this page and post it with a cheque payable to Friends of The Wilson and send it with a sae or clearly written email address to **Martha Alleguen, 7 Sydenham Road South, Cheltenham GL52 6EF.**

For any queries please phone Martha on 01242 526601.

Name	
Home/mobile phone number	
Names of attendees if booking for more than one person	
Email address (or send a stamped addressed envelope)	
Special requirements (dietary/mobility)	

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Visit	Coach pickup	How many	Ticket price each	Total cost £
Tuesday 27 November The Wedgwood Experience			£32	
Thursday 13 December Waddesdon Manor			£43 (NT member)	
Thursday 13 December Waddesdon Manor			£56 (non NT member)	
Wednesday 16 January Lichfield Cathedral			£24	
<b>TOTAL CHEQUE</b>				

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